

Evening Leader

Direct Debit Rewards

Make us part
of your Direct
Debit payments

WHY PAY MORE ?

Save a permanent **20%** when you pay for your

Evening **Leader**

by **Direct Debit** and you will also receive an **exclusive**
reward package



DIRECT
Debit

Easy pay... the Direct²Door way



DIRECT
Debit

Dear Reader,

As one of our most valued customers who take home delivery of the Evening Leader, we wanted you to benefit from a very special and exclusive offer. If you pay for your Evening Leader by direct debit, you will automatically save 20% on the cost of your newspaper. This is not a temporary offer, as long as you carry on with delivery and pay by direct debit, you will continue to save 20%.

Signing up is simple. All you have to do is, detach this page (keep it for your records), complete the form opposite, fold and gum together. Then simply pop it in the post, we'll do the rest. We will then write to you to confirm the start date of the scheme and when payments will be set up.

Many thanks The Evening Leader

questions & answers

How do I pay by direct debit?

Simple, complete the mandate on this form, gum the sides together and return it to us, **FREEPOST**, of course.

When will I pay?

Once you have completed and returned to us the direct debit instruction, we will send you a schedule of payments due for the Evening Leader payable on the 15th or 28th of each month. The weekly amount is the same as receiving five copies per week but paying for four.

What happens if the paper isn't delivered?

In the event of you missing a delivery, you must telephone our **FREEPHONE** number by 8am following the day of non delivery. We will try to get a copy delivered if possible, but otherwise we will credit your account by the number of copies short delivered.

What if I go on holiday?

Simply call our **FREEPHONE** number and tell us the dates of your holiday. We will suspend and recommence your deliveries as appropriate. Your next payment will reflect the suspended deliveries.

What happens if a mistake is made?

If an error is made by North Wales Newspapers Ltd, or your bank, you are guaranteed a full and immediate refund by your bank or building society for the amount paid.

Can I cancel a direct debit?

Yes, by writing to your bank or building society. Please send us a copy of the cancellation letter.

What if I have insufficient funds in my account to pay a direct debit?

We will normally re-present the direct debit within a few days.

What sort of account do I need to use direct debit?

Most current accounts at banks and building societies can be used to make direct debit payments. Some special deposit accounts now allow them too - just ask your branch

Can any organisation collect money by Direct Debit?

No. Banks and building societies only permit organisations with known integrity and sound financial and administrative capabilities to collect money by Direct Debit.

If you have any further questions, please feel free to call us (free of course) on the number below.



**DIRECT
Debit**

The Direct Debit Guarantee

- This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society
- If the amounts to be paid or payment dates change North Wales Newspapers Ltd will notify you ten working days in advance of your account being debited or as otherwise agreed.
- If an error is made by North Wales Newspapers Ltd. or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

customer service freephone no.

0800 612 0888

Direct²Door

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